

SUMMIT CROSS BORE PROGRAM

Summit Natural Gas of Missouri is committed to the safety of our customers and to the communities that we serve. As such, we are continuously working to improve construction processes that are designed to prevent cross bores and engage in proactive approaches to mitigate risks. Along with local contractors, we partner with local municipalities to conduct inspections on a timely basis and take any necessary actions.

IF A CROSS BORE IS DISCOVERED:

- Stop all work
- Contact the utility operator involved if not on site already
- If you suspect a natural gas leak by smelling, seeing or hearing gas escaping:
 1. Leave and instruct others to leave the area
 2. Call 911
 3. Contact the gas company for the area
 4. Do not operate any equipment
 5. Eliminate any source of ignition
 6. Do not operate any pipeline equipment or facility
 7. Proceed with your work when the area is safe

More information from the Gas Technology Institute regarding potential safety hazards associated with trenchless technology and cross bores can be found here:

FOR THE PLUMBER

<https://www.youtube.com/watch?v=c7WkSnxertY>

FOR THE HOMEOWNER

https://www.youtube.com/watch?v=n_UlmfsvV4w

PLAY IT SAFE!

If you've never had a sewer blockage before play it safe and assume you have a cross bore.

1. Never use a sewer clearing machine to clear an interior blockage until the obstruction has been identified.
2. Call or ask your sewer clearing professional to contact Summit Natural Gas of Missouri at **1.800.927.0787** prior to clearing the blockage. We will promptly meet your professional to locate and mark our natural gas pipeline free of charge.



IF YOUR SEWER IS BLOCKED, THINK CROSS BORE!

BLOCKED SEWER?

YOU MIGHT BE DEALING WITH A CROSS BORED SEWER LINE!

HOW CROSS BORES HAPPEN

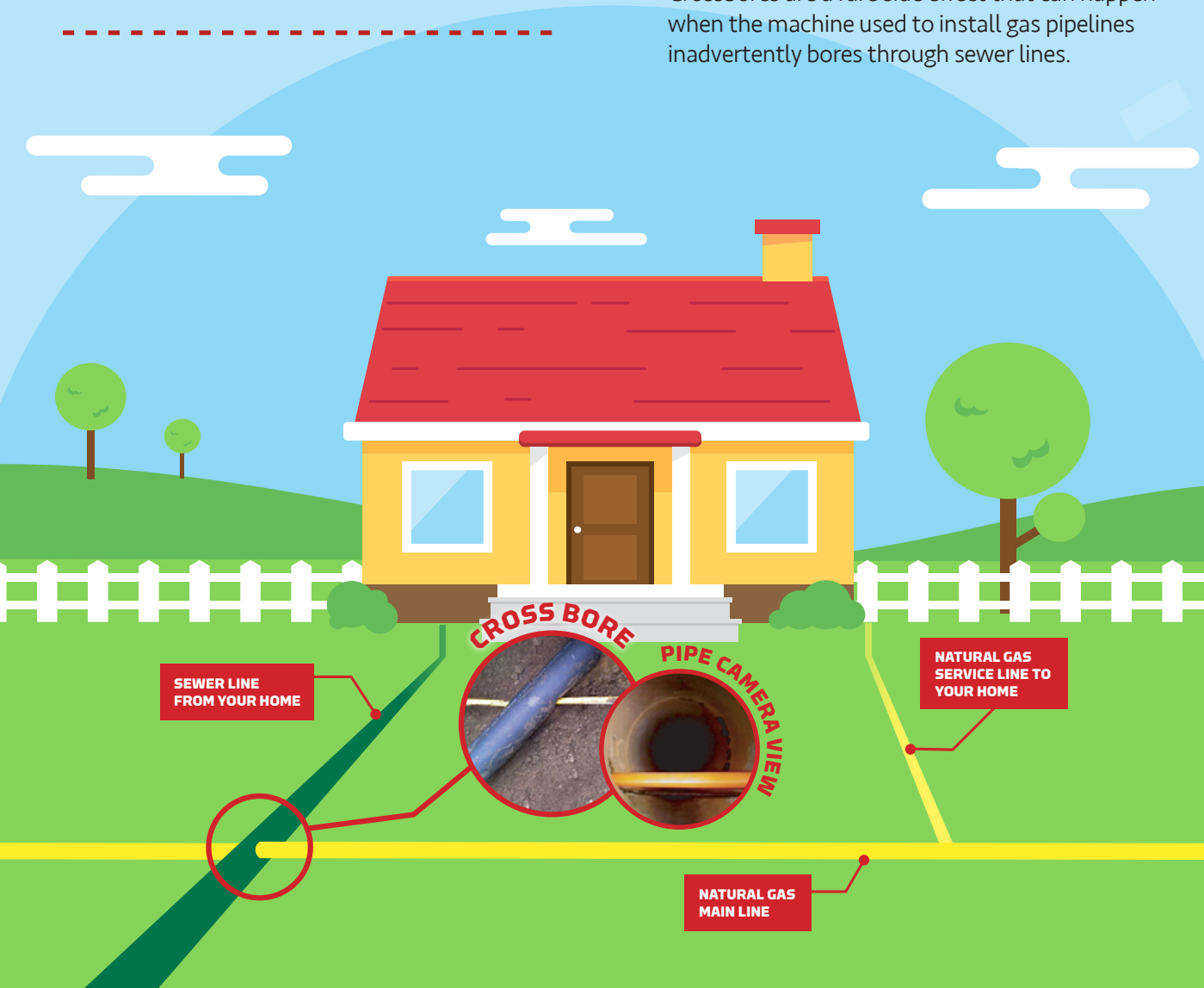
For many years, utilities nationwide have installed gas pipelines by boring underground, rather than digging trenches, to avoid tearing up paving and landscaping.

Existing underground pipes and wires are marked, when possible, before work begins. But sewer pipes often go unnoticed because they are regularly unmapped and are undetectable using above-ground locating devices.

Crossbores are a rare side effect that can happen when the machine used to install gas pipelines inadvertently bores through sewer lines.

IF YOU SUSPECT A CROSS BORE

- Call or ask your sewer clearing professional to contact Summit Natural Gas of Missouri at **1.800.927.0787** prior to clearing the blockage. We will promptly meet your professional to locate and mark our natural gas pipeline free of charge.
- Never use a sewer clearing machine to clear an interior blockage until the obstruction has been identified.
- **Suspect a gas leak?** Leave the area immediately and call SNGMO or **911**. Do not use phones near the gas leak.
- Before anyone clears an interior blockage, by chemical or mechanical means, call Summit Natural Gas at **1.800.927.0787** then press **#9** for immediate assistance.



YOUR PLUMBER CAN HELP

Your plumber or drain-cleaning professional may recommend inserting a camera in your sewer to look for gas pipelines. This is a good practice, and if a gas pipeline is found, you'll be reimbursed for the camera inspection. However, you should always call Summit Natural Gas of Missouri to locate the gas pipeline, as it may be concealed behind other obstructions.