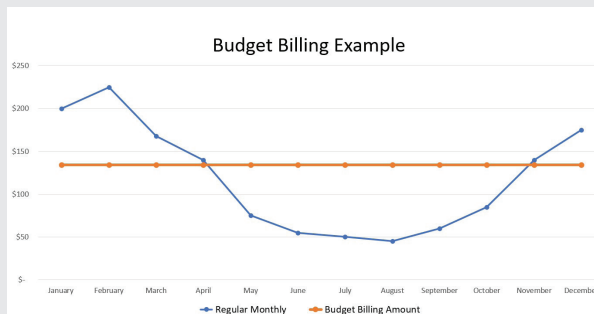


LEVEL YOUR MONTHLY ENERGY COSTS!

Budget billing makes it easy to plan for monthly energy costs by allowing you to pay a set amount each month based on your energy usage history. Budget Billing makes your energy bill more predictable month to month, even as seasons change and your usage amount varies.

By averaging the seasonal ups and downs of your energy usage for the past 12 months, then dividing by eleven, Budget Billing helps you plan your monthly expenses and pay the same fixed amount each month. The twelfth month on the plan is a settlement month to true-up your usage amount.

Sign up any time, and your Budget Billing plan will begin the following month.



WE'RE HERE FOR YOU!

If you're ever in a situation where you're struggling to pay your bill, call us at 800-927-0787 as soon as possible. We can work with you to avoid an unexpected service interruption and help you with:

- Making payment arrangements
- Enrolling in Budget Billing to help make your bills more manageable and predictable
- Enrolling in AutoPay and eBill so you never miss a payment

Manage your account online 24/7:

If you prefer to pay and manage your account online whenever and wherever it's most convenient for you, visit www.SummitNaturalGas.com and click on the "Pay My Bill" icon, or click "Login/Register" in the upper right corner to sign up today!

Simplify your life with convenient payment options:

Enroll in Electronic Billing, AutoPay and Budget Billing. Call us at 800-927-0787 or learn more on our website at www.SummitNaturalGas.com/payment-options.

Energy Efficiency Rebates

Summit offers rebates on energy-efficient natural gas furnaces, water heaters & smart thermostats. For more information and rebate forms, visit www.SummitNaturalGas.com/excessisout.



SummitNaturalGas.com

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NEED HELP PAYING YOUR ENERGY BILLS?



HELP IS AVAILABLE!

Summit Natural Gas partners with local organizations that can lend a helping hand if you (or someone you know) are having trouble paying your energy bills.



12 WAYS TO SAVE ON YOUR ENERGY BILLS THIS WINTER.

- **Caulk and weatherstrip drafty doors and windows**, and use a door sweep to reduce air leakage and drafts.
- **Install storm windows** over single pane windows or use plastic film window kits. If your windows are more than 20 years old, consider upgrading with energy efficient double pane windows.
- **Caulk and seal gaps** where plumbing, ducting, or electrical wiring penetrates through exterior walls, floors, and ceilings.
- **Install a programmable thermostat** and set it to automatically lowering the temperature at night when you're sleeping or when no one is at home.
- **Open your curtains, blinds and shades on sunny winter days**, and close them at night.
- **Close your closet doors and your fireplace damper** and make sure the opening is sealed when your fireplace is not being used.
- **Make sure heating registers are not blocked** or closed (closed registers add pressure to ducts and can make them leak).
- **Upgrade attic insulation to R-49 or greater** (higher R values mean greater insulation levels and thus more energy savings).
- **Reduce the temperature setting of your water heater to 120 degrees**
- **Have your furnace checked annually** by a trained professional to ensure your heating system is working at peak performance and efficiency.
- **Replace furnace filters every month** during the heating season.
- **Replace an aging furnace with an efficient model.** We offer rebates on energy-efficient furnaces, too! Visit www.SummitNaturalGas.com for details.

PAYMENT ASSISTANCE PROGRAMS



Low income residential customers may qualify for help to pay their utility bill.

The best source of information is to call your local Community Action Agency or local Department of Human Services office and ask about the Emergency Assistance Program.

In addition, Summit has partnered with local weatherization and low-income assistance providers to assist our customers who need a little extra help, including:

United Way 211

Available 24/7, United Way 211 is a free, confidential information and referral service that connects people to local services across Missouri. Dial 2-1-1 or visit www.211helps.org.

Missouri CAN

The Community Action Network (CAN) serves low-income families in every county in Missouri. Contact one of the Community Action Agencies at www.communityaction.org to find your local agency, or call 573-634-2969.

Missouri LIHEAP

The Low-Income Home Energy Assistance Program (LIHEAP) helps low-income households meet their

immediate energy needs. Visit <https://mydss.mo.gov/energy-assistance> or call 855-FSD-INFO (855-373-4636). LIHEAP can help you in two ways: Energy Assistance/Regular Heating (EA) and Energy Crisis Intervention Program (ECIP).

- Energy Assistance (EA) helps you with a one-time payment for your primary heating bills from November through March.
- The Energy Crisis Intervention Program (ECIP) helps pay your fuel bill when your energy is shut off, or is threatened to be shut off, even if you have not received a shut off notice. The amount of help you receive is based on the amount of money needed to settle your crisis with the energy provider.

Low-Income Weatherization Assistance Program (LIWAP)

LIWAP offers energy-efficient home improvements to help lower utility bills and improve comfort, such as: insulation, air sealing, window sealants or new windows, and more. Call 855-522-2796 or visit <https://energy.mo.gov/assistance-programs/liwap>. You may also contact one of the Community Action Agencies listed at www.communityaction.org to find your local agency, or call 573-634-2969.