

COLD WEATHER PROGRAM

Missouri

**If you need help with your account,
Summit Natural Gas of Missouri, Inc.
has several options for you.**

Visit us online at: www.SummitNaturalGas.com

Or call us toll-free at: 1-800-927-0787

**Summit Natural Gas of Missouri's Cold Weather Program begins
November 1st and remains in effect through March 31st.**

It provides you with additional options if you fall past-due on your account, even if you have been disconnected.



Cold Weather Registration

Once you are registered, we will take additional steps to help you avoid disconnection if your account becomes delinquent between November 1st and March 31st.

You are eligible to register if you are:

- Elderly or disabled with a household income of 150% of federal poverty guidelines or less, or
- 65 or older, or
- Disabled and rely on natural gas for health of life support. You will need to complete the medical verification form and have it signed by your doctor, or
- Disabled and receive government disability benefits.

To register, please complete and sign the Cold Weather Registration Form included in this packet. You must fill out a new form each year to be registered.



1-800-927-0787
www.SummitNaturalGas.com

Are you worried about making your next payment?

If your account is past due, there are several ways to get caught up again.

1. Call us toll-free at 1-800-927-0787 and ask if you qualify for a short-term payment arrangement. This will allow you to pay your past-due balance off over a period agreed to between you and SNG. An initial payment may be required.
2. If you need a payment arrangement for a longer period or if your service has been disconnected, our Cold Weather payment plan may help. This plan is only available November 1 through March 31.

Here's how it works:

- Call us to see if you qualify.
- You will be required to make an initial payment on this plan.
- Once you are enrolled on the plan, your past-due balance will be spread out over the next 11 months.
- Each month you'll pay toward your past-due balance and your current monthly bill.

Special Friend Notification

Are you afraid of missing a payment? SNG offers a program where we will contact a "special friend" of your choice if you should ever miss two payments in a row. This person will not be responsible for payment, but may be able to help you avoid late charges or disconnection.

SPECIAL FRIEND REGISTRATION FORM

Customer Name _____

Address _____

SNG Account # _____

Special Friend Name _____

Special Friend Phone Number _____

Relationship/Agency _____

Address _____

City _____ State _____ Zip _____

Special Friend Signature _____

Your Signature _____

**ALL FIELDS REQUIRED FOR REGISTRATION. RETURN COMPLETED FORM TO:
Summit Natural Gas of Missouri, Inc. P.O. Box 2414, Fort Smith, Arkansas 72902-2414**

Do you need financial assistance with your bill?

There are several Community Action Agencies located throughout our service area that may be able to help you with your bill and connect you with other community resources.

These agencies can also provide you with information about the Low-Income Home Energy Assistance Program (LIHEAP). This federally funded program helps low-income households with their bills from November 1 to March 31. Assistance is available in October for individuals who are elderly or disabled.

For more information visit: mydss.mo.gov/utility-assistance

Community Action Partnership North Central Missouri (CAPNCM)

Serving Counties: Caldwell, Daviess, Harrison
1506 Oklahoma Avenue, Trenton, MO 64683-0278
Phone: (660) 359-3907

Missouri Ozarks Community Action, Inc. (MOCA)

Serving Counties: Laclede and Miller
PO Box 69, Richland, MO 65556-0069
Phone: (573) 765-3263

Missouri Valley Community Action Agency (MVCAA)

Serving Counties: Pettis
1415 South Odell Ave., Marshall, MO 65340-3144
Phone: (660) 831-5331

Ozark Action, Inc. (OAI)

Serving Counties: Douglas, Howell, Texas, and Wright
710 East Main St., West Plains, MO 65775-3307
Phone: (417) 256-6147

Ozarks Area Community Action Corporation (OACAC)

Serving Counties: Barry, Greene, Lawrence, Stone, Taney, and Webster
215 South Barnes Ave., Springfield, MO 65802-2204
Phone: (417) 864-3460

United Way 2-1-1

Call anytime to reach a trained, caring professional who can help.
All services are free and confidential.

West Central Missouri Community Action Agency (WCMCAA)

Serving Counties: Benton and Morgan
112 West 4th Street, Appleton City, MO 65724-1402
Phone: (660) 476-2185

COLD WEATHER REGISTRATION FORM

Your Name _____

Phone _____

SNG Account # _____ Age _____

Address _____

City _____ State _____ Zip _____

150 PERCENT FEDERAL POVERTY GUIDELINES (check all that apply)

Number of persons in household

Annual Household Income

<input type="checkbox"/> 1	(at or below) \$22,590
<input type="checkbox"/> 2	(at or below) \$30,660
<input type="checkbox"/> 3	(at or below) \$38,730
<input type="checkbox"/> 4	(at or below) \$46,800
<input type="checkbox"/> 5	(at or below) \$54,870
<input type="checkbox"/> 6	(at or below) \$62,940
<input type="checkbox"/> 7	(at or below) \$71,010
<input type="checkbox"/> 8 or more	(at or below) \$79,080

I am elderly or disabled with a household income of 150% or less of federal poverty guidelines.

I am 65 or older.

I am disabled and receive government disability benefits.

I am disabled and rely on natural gas for health and/or life support *(If this box is checked, please have your doctor complete the information below. Summit Natural Gas may contact your doctor to verify info.)*

FOR PHYSICIAN ONLY

Patient's Name _____

Nature of Ailment or Condition _____

Physician's Name _____

Physician's Address _____

City _____ State _____ Zip _____

Physician's Signature _____

Your Signature _____

Note: A customer whose service is critical for life support should make prior emergency arrangements to accommodate the medical patient during natural gas interruptions.

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